

A trusted partnership delivering value to customers and residents through our expertise, innovation and passion

We will continue to work in Partnership to ensure that we deliver the best possible experience for our customers and staff. Our three key areas of focus will be:



People

We will engage with our workforce and provide development opportunities to make sure that they feel informed, supported and have the skills needed to succeed.



Customer

Our priority is to always add value. We'll use our unique insight to respond to our customer's needs and enhance the experience of how they access our services.



Innovation

We will apply our experience and unique insight from working across three Partners to develop innovative solutions that enable Customers and add value.

Partnership

We will achieve this through the Orbis principles:

Place the Customer at the heart of everything that we do Have a passionate workforce who have the opportunity to succeed

Work in a Partnership way

Drive Public Sector innovation

Operate a
Partnership model
that is sustainable
and valued















